

## *MPV Eligibility Roster Management Services* *Automated enrollment database processing*

With health plans becoming increasingly complex, providers require ways to improve eligibility workflow and ensure the most accurate and timely reimbursement possible. As physician groups receive more and more enrollment data from payers and employer groups—much of it arriving in proprietary and non-standardized formats—providers are experiencing increased bottlenecks in the area of data filing.

Now there's a convenient and cost-effective solution. MPV Eligibility Roster Management Services is designed to simplify the management of enrollment data from multiple sources. Ideal for capitated agreements, these services make it easy for organizations to file eligibility information into GE Centricity® Business—without the need for data manipulation by internal resources. MPV Eligibility Roster Management Services uses a combination of sophisticated programming and smart user intervention to handle complicated scenarios.

With MPV professional services, enrollment data isn't merely loaded into the system—the data is managed—incorporating custom business rules, resulting in a cleaner demographic and enrollment database. During data processing, MPV experts convert eligibility information to a standard format, apply both plan-specific and general system business rules and perform patient and contract matching. Easy-to-read reports are generated to indicate both critical and non-critical edits and a work file containing records that require intervention is created. Clients are able to make edits online and then resubmit the work file for processing.

Once the work file is clean, our eligibility experts file the enrollment data directly into the GE Centricity Business database. As an added service, existing patient records in GE Centricity Business are compared to current payer enrollment data. Discrepancies are researched via the Web in order to eliminate errant records.

### *MPV Eligibility Roster Management Services features:*

- Direct integration with GE Centricity Business
- Single application module for all incoming interfaces
- Health plan-specific processing rules
- Ability to pre-process data and flag potential edits before a user initiates formal filing
- Single set of crossmap dictionaries for all payers/employer groups to streamline management and maintenance
- ANSI X12 and HL7 compatibility
- 24/7/365 processing

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Medical Present Value

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### *MPV Eligibility Roster Management Services benefits:*

- **Streamlined roster reconciliation for capitated agreements:** Simplifies the handling of native payer formats while giving users access to indexed, audited and easily searchable patient data.
- **More timely data:** Automated processing enables providers to get large volumes of eligibility data into the system quickly so information is always as current as possible.
- **Reduction of manual processes:** Manual entry of eligibility data is minimized since the information is filed electronically, resulting in saved time and enhanced productivity.
- **Cleaner GE Centricity Business database:** Eligibility data is loaded, processed and scrubbed before being filed into GE Centricity Business, providing a clean database for reporting purposes.

Designed for maximum success, our services are performed and delivered by MPV's in-house experts. MPV's familiarity with the nation's leading health plans and experience in handling the challenges associated with eligibility processing creates a valuable resource for practices. MPV Eligibility Roster Management Services are backed by individualized installation, ongoing professional services and technical support that have made MPV the partner of choice for more than 50,000 providers.

### *About MPV*

MPV helps medical groups to maximize practice revenue and meet the demands of healthcare consumers by combining technology and consultative services to fully automate eligibility and insurance verification; reduce patient write-offs; monitor payer contract compliance; recover underpayments; and negotiate better contracts.