

MPV Payer Alerts

Daily payer policy change notifications

By informing practices daily about payer policy and procedure changes specific to their payers and specialties, MPV Payer Alerts enables organizations to minimize costs and improve workflow while protecting the bottom line.

The signing of a payer contract is only the beginning of a long and complex relationship with an insurer. The pace of policy and procedural change has accelerated greatly in recent years due to changing affiliations, mergers and acquisitions, and new products such as consumer directed healthcare plans. As a result, there is much change to manage, particularly if you participate in several networks.

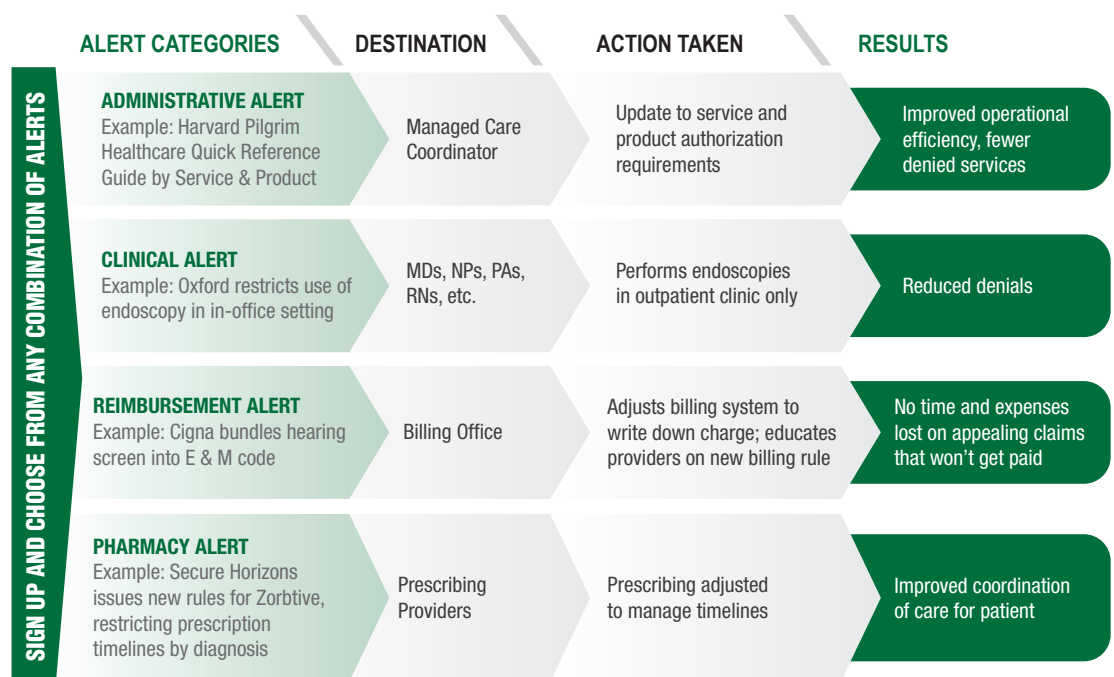
Without a system in place to monitor these policy and procedure changes, providers risk payment delays, increased billing costs and lost revenue they are owed for medical services rendered. Frequent changes by insurance companies not only impact reimbursement, but they also add administrative complexity to your practice. When changes are made, these notices are often posted on Web sites or issued in monthly and quarterly updates to policy and procedure manuals, requiring providers to manually search for each change.

If you are not aware of impending changes, your practice may find out about them too late, resulting in days or months worth of unreimbursed services. In order to respond and plan appropriately, you need to know about these changes when they take place, and more importantly, how they affect your practice.

How it works

MPV Payer Alerts delivers the right information, in an easy-to-use format, allowing you to minimize costs and streamline operations while protecting your bottom line. When you register, you can subscribe to all four categories – administrative, clinical, reimbursement and pharmacy – or select only the ones you wish to track. Additionally, you can associate each email address with a unique combination or

MPV Payer Alerts: Streamline operations with daily updates



5000 Plaza on the Lake
Suite 265
Austin, TX
78746
tel 512.795.0015
fax 512.795.9529
www.mpv.com

category, specialty and payer, so the targeted information is sent to the right person for her specific need. Every day MPV monitors more than 70,000 Web pages operated by more than 200 insurance companies, recording any relevant changes, segmenting items by specialty and classifying them into the appropriate categories. Every night the system automatically issues alerts, which include the company, the title of the information piece, an overview of the material, the date it takes effect and a hyperlink that takes subscribers directly to the insurers' sites for more information.

Components of an Email Alert

Location: You can specify where you want the Alerts sent when you register for up to four different email addresses

Issuer: Name of the insurance company issuing the change

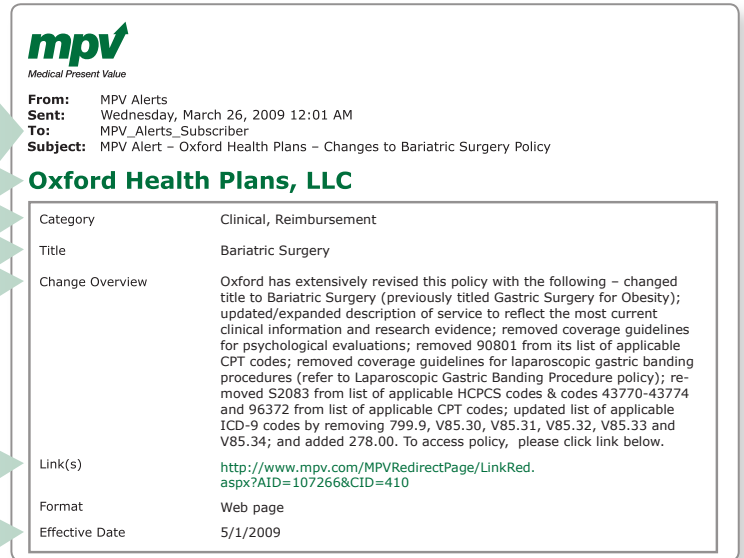
Change: Category of change or information item

Title: Title of policy or information item

Description: Brief description of the change

Links: Link to information on insurer's web site

DATE: Date that the policy becomes effective



mpv
Medical Present Value

From: MPV Alerts
Sent: Wednesday, March 26, 2009 12:01 AM
To: MPV_Alerts_Subscriber
Subject: MPV Alert – Oxford Health Plans – Changes to Bariatric Surgery Policy

Oxford Health Plans, LLC

| | |
|-----------------|--|
| Category | Clinical, Reimbursement |
| Title | Bariatric Surgery |
| Change Overview | Oxford has extensively revised this policy with the following – changed title to Bariatric Surgery (previously titled Gastric Surgery for Obesity); updated/expanded description of service to reflect the most current clinical information and research evidence; removed coverage guidelines for psychological evaluations; removed 90801 from its list of applicable CPT codes; removed coverage guidelines for laparoscopic gastric banding procedures (refer to Laparoscopic Gastric Banding Procedure policy); removed S2083 from list of applicable HCPCS codes & codes 43770-43774 and 96372 from list of applicable CPT codes; updated list of applicable ICD-9 codes by removing 799.9, V85.30, V85.31, V85.32, V85.33 and V85.34; and added 278.00. To access policy, please click link below. |
| Link(s) | http://www.mpv.com/MPVRedirectPage/LinkRed.aspx?AID=107266&CID=410 |
| Format | Web page |
| Effective Date | 5/1/2009 |

More than just billing data

Even if you use a billing service, you'll still benefit from MPV Payer Alerts. For example, not knowing about administrative changes, such as procedures that get added to notification or pre-authorization lists, can cost you money if you wait to find out about it on your EOBs. You also need to stay abreast of clinical changes, such as previously covered procedures that are now only eligible if performed in an inpatient setting. And, keeping up with numerous pharmacy changes is a challenge, with many drugs now requiring medical pre-approval or being removed from formularies altogether.

MPV Payer Alerts benefits:

- **Daily notification:** Designed to be read in a matter of seconds, MPV Payer Alerts provide quick, easy access to the latest policy and procedure changes so practices can easily make required adjustments.
- **Increased revenue:** Knowing what's covered and what's not gives providers insight into how to run their practice, resulting in increased revenue and improved cash flow.
- **Improved workflow:** MPV Payer Alerts ensure you receive the right information and that it reaches the people in your organization that are best suited to act upon it.

About MPV

MPV helps medical groups to maximize practice revenue and meet the demands of healthcare consumers by combining technology and consultative services to fully automate eligibility and insurance verification; reduce patient write-offs; monitor payer contract compliance; recover underpayments; and negotiate better contracts.